



The Enchanted Fireside Wood Preventative Maintenance Service is the most thorough service you can get to keep your stove running at its peak performance and *keep you warm and happy* throughout the next heating season.

During the service, our technicians will:

- 🔥 **Respect your home.** We use blankets to protect your hearth area while we clean your stove or insert.
- 🔥 **Remove dangerous creosote buildup from your chimney connector, chimney, and cap, per Chimney Sweep Institute of American standards.**
- 🔥 **Thoroughly inspect for signs of wear:** gaskets, seals, baffles and electrical connections. We stock manufacturer-specific replacement parts on our trucks, guaranteeing you they will perform as required and usually saving you a second service call if any replacements are needed.
- 🔥 Clean ALL air passageways. Scrub and air-jet clean the heat exchanger.
- 🔥 Vacuum the convection (room air) fan.
- 🔥 Clean the firebox.
- 🔥 Inspect and clean catalyst (for catalytic stoves).
- 🔥 Clean the ash pan.
- 🔥 Clean the glass.
- 🔥 Clean all exterior surfaces and hearth area.

What our customers are saying:

"Your service techs are probably the most professional service techs that I have ever seen. Fast, polite and they leave the place clean!"

E.M., Spencer, MA

While we are there, we will gladly answer your questions about the operation and maintenance of your stove.