



**Our Annual Pellet Maintenance Service is the most thorough service available to keep your stove running at peak performance and Keep you Warm & Happy throughout the next heating season.**

During the service, our technicians will:

- 🔥 **Respect your home.** We use blankets to protect your hearth area while we clean your stove or insert.
- 🔥 **Thoroughly inspect for signs of wear:** gaskets, seals, ceramic covers, and electrical connections.
- 🔥 Clean ALL air passageways including heat exchangers and fans.
- 🔥 Test all components.
- 🔥 Clean the vacuum switch and hoses.
- 🔥 Clean the feed assembly and auger tube.
- 🔥 Disassemble/re-assemble baffles and decorative panels to clean all around
- 🔥 Re-paint firebox when accessible to prevent build-up of surface corrosion.
- 🔥 Vacuum the exhaust trap cleanout.
- 🔥 Clean the firepot.
- 🔥 Clean the hopper bin.
- 🔥 Clean the ash pan.
- 🔥 Vacuum the firebox.
- 🔥 Clean the glass.
- 🔥 Sweep the lower chimney.
- 🔥 Clean all exterior surfaces and hearth area.
- 🔥 **Fully test the newly cleaned system.**
- 🔥 For safety, we restore every appliance to default factory settings for feed rate/flame height. When you start with new pellets next season, adjust these settings as required to reflect the characteristics of your new shipment of fuel.
- 🔥 Need parts? Enchanted Fireside will warranty any parts replaced during your Preventative Maintenance service for twelve months!

**What our customers are saying:**

*"Last year I tried to save money and had my insert cleaned by a company that was charging less than Enchanted Fireside. They were a completely Mickey Mouse outfit - they just used an ash vac and didn't clean any more than what I usually clean. Rather than sweep the liner, they just tapped it with a screwdriver and then vacuumed out the stuff that fell down. Now my stove isn't running! You guys always did a thorough job and I am definitely using you again this year." L.B., Douglas, MA*

While we are there, we will gladly answer your questions about the operation and maintenance of your stove.