



Our Wood Preventative Maintenance Service is the most thorough service available to keep your stove running at peak performance and *Keep You Warm & Happy* throughout the next heating season.

The combustion of wood can leave creosote deposits in your stove and pipe, that should be removed at least once a year.

During the service, our technicians will follow the protocol specified by the manufacturer of your appliance for its annual maintenance, including (as applicable for your specific appliance):

- 🔥 **We will respect your home.** We use blankets to protect your hearth area while we clean your stove or insert.
- 🔥 **Remove dangerous creosote buildup from your chimney connector, chimney, and cap, per Chimney Sweep Institute of American standards.**
- 🔥 We will clean ALL air passageways.
- 🔥 We will clean the firebox.
- 🔥 We will clean the glass.
- 🔥 We will inspect and clean catalyst (for catalytic stoves).
- 🔥 We will clean the ash pan.
- 🔥 Clean all exterior surfaces and hearth area.

What our customers are saying:

"Your service techs are probably the most professional service techs I have ever seen. Fast, polite, and they leave the place clean!"

E.M., Spencer, MA

While we are there, we will gladly answer your questions about the operation and maintenance of your stove.